



Communique

Child and Adolescent Health Service Board

This Communique highlights key discussions from the Child and Adolescent Health Service (CAHS) Board's March 2022 meeting as well as other important information.

The second Board Meeting for 2022 was held on 3 March 2022 in the Perth Children's Hospital Boardroom.

Consumer Engagement

The Board was joined by Ms Tania Harris, Chair of the Consumer Advisory Committee and discussed:

- the development of the Inclusivity, Diversity, Equity and Accountability (IDEA) program;
- provision of healthy eating options and services for families on wards; and
- the current areas of focus for the CAC.

The Board noted and discussed Complaints and Compliments related to:

- bereavement services within PCH;
- safety of children with significant head injuries in PCH;
- pain management for children undergoing general surgery procedures; and
- responsiveness to parental concerns.

Key Issues Reports

The Board discussed key issues within CAHS including:

1. Accreditation

The Board noted the CAHS final assessment outcome report and commended the ED SQ&I on her teams work to prepare for Accreditation.

The EDSQ&I outlined a reporting framework to enable monitoring by the Board and Committees of ongoing activity related to Accreditation including:

- Establishment of a Governance Oversight Committee to monitor activity related to the not-met standards; and
- Establishment of a Standards Committee structure to oversee activity related to the 18 met with recommendations across all standards.



Healthy kids, healthy communities

Compassion

Excellence

Collaboration

Accountability

Equity

Respect

Neonatology | Community Health | Mental Health | Perth Children's Hospital

2. COVID Preparedness

The Board noted the report provided including current COVID-19 activity within CAHS and the impact of SAR Alert level on visitor access, outpatients services, elective surgery and patient flow.

The Board expressed concerns over the low vaccination rates within Aboriginal populations and discussed the utilisation of partners to ensure that vaccination and general medical services are accessible for this group.

3. CAMHS

The Board had a presentation by the Eating Disorders Service Leadership team regarding the current reforms underway, proposed model of care and the in-principle shared care model with WACHS.

The Board discussed:

- their direction for face to face appointments continuing as much as possible within the current COVID environment,
- the need to ensure standardised model of care across community mental health sites,
- the need to ensure diversity in the workforce; and
- the large-scale reform currently underway as a result of the Emerging Directions paper and anticipated ICA Mental Health taskforce report.

The Board received a progress status report from the ED CAMHS regarding progress towards the recommendations outlined within the Chief Psychiatrist Report into the death of Kate Savage.

4. Emergency Department

The Board received a presentation from the Emergency Department outlining:

- Patient flow through the ED and the changes made secondary to the death of Aishwarya Aswath and COVID-19;
- Patient transportation issues; and
- The presentation of ED metrics at the upcoming Safety & Quality Committee meeting.
- Independent Oversight Committee - Independent Inquiry into PCH/RCA into the death of Aishwarya Aswath/ANF 10-point plan.

The CE provided an update to the Board on CAHS progress in addressing the recommendations outlined within the Independent Inquiry report including:

- Appointment of Project management Office in tracking and reporting all progress;
- Progress against recommendations 1&2;
- Undertaking of patient experience workshops to improve consumer engagement;
- Development of the Nursing Capability Framework and the ED pathway; and

- Integration of research into the assessment and diagnosis of patients from culturally diverse backgrounds into clinical pathways.

Major Projects

The Board noted reports provided updating them on progress related to:

- Midland and Murdoch Community Hubs; and
- WA Children's Hospice.

The Board was provided a presentation by Dr Lisa Cuddeford, Consultant, on the development of the WA Children's Hospice including the model of care, benchmarking, consumer engagement and clinicians, and its integration within the design of the building.

Regular Reports

The Board was provided regular reports as follows:

1. SAC1 Clinical Incident Reports and Recommendations

The Board discussed the process of referring clinical incidents to the Mortality and Morbidity committee and correlation to SAC1 reporting.

2. SAC 2/3 Clinical Incident reports and Recommendations

The Board noted that there is a review of SAC2 incidents related to behaviour and incidents related to vaccinations.

3. Balanced Scorecard

The CAHS Balanced Scorecard including HSPR and Major KPI metrics was presented with discussion related to the staff permanency indicator and increasing median wait time for speech pathology services and its correlation to other CDS and Allied Health services.

The Board also noted reports for the CAHS Child safe Action Plan and the CAMHS Crisis Connect program.

Chief Executive Report

Key items discussed from the Chief Executive Report include:

- investigation into a data breach secondary to renovations at a public primary school and the subsequent disposal of a Department of Health filing cabinet; and
- ongoing liaison with a consumer advocate regarding complex consumer complaints regarding failure in diagnosis, poor care, a lack of staff compassion and unsatisfactory interactions.

CAHS Strategic Plan

The Board were provided with a presentation by the Nous group outlining the Strategy on a page following the Board Strategy day in February 2022.

The Board and Executive attended the Board Strategic Planning Day and engaged individually with the Consultants in the planning.

The Board were provided with the document outlining:

- values and vision;
- strategic pillars and strategic priorities; and
- aims

The Board feedback on the presentation would be integrated before the development of a wider consultation process with the CAHS community.

Board Committees

The Board received reports from its four Standing Committees as follows:

1. Safety and Quality Committee

The Board noted:

- the draft minutes of the meeting 8 February 2022;
- the Committee's update regarding the review of potential non-quality improvement activities in the GEKO system;
- the need to develop a CAHS research Governance Framework; and
- the Committee's deep dive into SAC1 incidents in Neonatology related to hand hygiene and the ongoing monitoring of the issue.

2. Finance Committee

The Board noted:

- the draft minutes of the meeting 22 February 2022;
- the Committee's discussion regarding contracting of private providers to support waitlist management;
- the Committee's recommendation to integrate a program designed to support child health checks within business as usual; and
- the Committee recommendation regarding the approval of the Business case to support cleaning at Community health sites.

The Board resolved to endorse the Committees recommendations including:

- Approval of the Finance Committee Terms of reference; and
- Submission of the Funding for Environmental Cleaning of Community Health and CAMHS Sites Business Case to the Department of Health.

3. Audit and Risk Committee

The Board noted that there was no meeting of the Audit and Risk Committee in February 2022.

4. People, Capability and Culture Committee

The Board noted the draft minutes of the meeting 15 February 2022;

The Board resolved to endorse the Committee's recommendations including:

- Approval of the PCC Committee Terms of Reference; and
- That the underpayments and overpayment targets within the HSS SLA remain unchanged and request the Finance Committee note the decision.

Board Chair Activity

The Board Chair maintained regular meetings with the Minister for Health, Director General and Chief Executive in February 2022 and attending meetings for the WA Children's Hospice

The Board Chair focused engagement with CAHS, consumers and staff on:

- COVID-19 preparation;
- Progress related to the recommendations within the Independent Inquiry into PCH; and
- Accreditation.

Next Meeting

The Board will meet again on Thursday 7 April 2022

Dr Rosanna Capolingua

BOARD CHAIR

CHILD AND ADOLESCENT HEALTH SERVICE

18 March 2022