

Child Development Service

Services and resources for challenging mental health situations

Please note: the Child Development Service does not provide emergency mental health services.

If you or someone you know is in a mental health crisis, access these services:

Organisation	What is offered?	Service type and availability
Emergency	For anyone where life is in immediate danger.	000 (24/7)
CAMHS Crisis Connect (cahs.health.wa.gov. au/CAMHS-ETS)	Telephone and videocall support for children and young people in the Perth metropolitan area who are experiencing a mental health crisis and advice for families.	Call: 1800 048 636 (24/7)
Hospital Emergency Departments	Perth Children's Hospital (pch.health.wa.gov.au) – for children and young people. Local hospitals – for anyone.	Visit PCH: 15 Hospital Ave, Nedlands
Lifeline WA (wa.lifeline.org.au)	Confidential support provided by trained Crisis Supporters for anyone experiencing a personal crisis, contemplating suicide, or caring for someone in crisis. Crisis support available via phone, text, or online chat. Create a personal safety plan for crisis or distress with the <i>Beyond Now</i> suicide safety plan app.	Call: 13 11 14 (24/7) Text: 0477 13 11 14 (24/7) Online chat: lifeline.org.au/crisis-chat (24/7)
Mental Health Emergency Response Line (mhc.wa.gov.au)	Telephone support for anyone (mainly adults) in the Perth metropolitan area experiencing a mental health crisis. Clinicians can provide assessment, crisis support, information and advice, and if required, referral to a local mental health or emergency service.	Metro: 1300 555 788 (24/7) Peel: 1800 676 822 (24/7) TTY: 1800 720 101 (24/7)



Need an interpreter?

Phone the Translating and Interpreting Service (TIS) on 131 450 (24/7)

For mental health and wellbeing support, access these services and resources:

Organisation	What is offered?	Service type and availability
General Practitioners (GP)	For anyone who needs ongoing support or referral, and/or to discuss a Mental Health Treatment Plan. Medicare rebates available for psychological appointments with psychologists and some other professionals.	GP's phone number:
Beyond Blue (beyondblue.org.au)	For anyone looking for confidential brief counselling. Provides information, advice, support and referrals.	Call: 1300 224 636 (24/7) Online chat: beyondblue.org.au/support- service/chat (24/7)
Head to Health (headtohealth.gov.au)	For anyone looking for digital mental health resources. Provided by the Australian Department of Health and Aged Care. Visit Languages other than English.	Trusted website and digital resources
headspace (headspace.org.au)	Provides mental health resources and services for young people (12 to 25 years) and their families. Find a centre near you.	Call: 1800 650 890 (9am-1am AEST, 7 days) Online chat: headspace.org.au/log-in (9am-1am AEST, 7 days)
<i>healthdirect</i> (healthdirect.gov.au)	For anyone who needs health advice or to find a GP, pharmacy, emergency departments, hospital or psychologist.	Call: 1800 022 222 (24/7)
Kids Helpline (kidshelpline.com.au)	For children and young people aged 5 to 25 years. Provides a free, confidential phone and online counselling service for any issue. Also provides an online peer support group for 13 to 25 year olds.	Call: 1800 551 800 (24/7) Online chat: kidshelpline.com.au/get- help/webchat-counselling (24/7)

For more information about the metropolitan **Child Development Service** phone 1300 551 827 or visit cahs.health.wa.gov.au/ChildDevelopment

This document can be made available in alternative formats on request for a person with a disability.

This publication is provided for general education and information purposes. Contact a qualified healthcare professional for any medical advice needed. ©State of Western Australia, Child and Adolescent Health Service, 2024 CAH-001402