



Dr Rosanna Capolingua AM
Board Chair, CAHS

LISTENING TO OUR CONSUMERS

The Board understands the importance of listening to our consumers to ensure that the strategic decisions we make are in the best interests of every child, young person and family in our care.

The Board is provided monthly with consumer stories, complaints, compliments, and meeting minutes. Invitations to Board meetings are extended on a rotational basis to the Chairs of the Youth, Consumer and Aboriginal Advisory Councils, with Ms Amelie Farrell, Chair, YAC attending the September 2023 Board meeting.

This month the Board discussed trauma-informed care and requested:

- Treating individuals with dignity, providing person-centered care and acknowledging everyone's unique challenges and avoiding potential trauma triggers;
- Exploring Pastoral Care and Peer Support Services; and
- Identify and address gaps in call and message management processes.

CAHS Board Communique

This communique provides information regarding the discussions and outcomes from the CAHS Board meeting held on Thursday, 7 September

KEY ITEMS OF DISCUSSION

- **Sepsis Clinical Care Standard**, celebrating progress achieved.
- **Nurse-to-Patient ratios and the ED Supernumerary Resuscitation teams**, celebrating the progress achieved.
- **Clinical Service improvement for rural/regional outpatient care coordination**, noting the progress achieved and the opportunities for improvement.
- Fiscal reports and **Sustainable Productivity and Transition Plan**, with a focus on revenue recovery.
- Mid-Year Review (MYR) Submission process, including the budget holder priorities and timeframes.
- Development of the **CAHS Operational Plan** in line with Board endorsed strategic priorities.
- CAHS performance against the [Health Service Performance Report](#) including PCH demand and capacity.
- Discussion of the [Women and Babies Hospital Project](#) including ongoing consultation and future planning;
- Ongoing **reform for mental health inpatient services**, noting finalisation of the model of care for patients under 12 years of age.
- **Service Delivery model for community hubs** and ongoing consultations.
- Updates regarding the progress of the [WA Children's Hospice project](#).
- Implementation of a **Digital Medical Record project**.

BOARD ENDORSEMENTS SEPTEMBER 2023

- 2022-23 Carers' Compliance Survey
- CAHS Governance Attestation Statement.
- 2022-23 CAHS ACSQHC Attestation Statement
- 2022-23 CAHS Effectiveness Key Performance Indicators
- CAHS 2022-23 Annual Financial Statements
- 2022-23 Management Representation Letter to Auditor General
- The Multiparty Deed (Material Agreement for Lease)
- Changes to the Delegation of Authority
- The CAHS Board Gift Register

BOARD STAKEHOLDER ENGAGEMENT

The Board is committed to engaging with all our stakeholders and partners to ensure that we have the expertise and capacity to provide world standard care and services.

This month the Board and Chair activity included meetings with:

- Vaccine Centre regarding the establishment of a CAHS Vaccine Centre;
- OAG Financial Audit Exit Meeting;
- WA Aboriginal Health Executive Roundtable;
- CAHS Community Hubs Project Control Group; and
- Clinical Advisory Group meeting, with key items discussed:
 - Medical Workforce Review;
 - Women and Newborns Hospital Relocation;
 - CAHS Cultural change;
 - PCH capacity;
 - Immunisation services;
 - Community Health nursing services;
 - Paediatric Psychology Services.

BOARD MEMBERSHIP

The Board Chair advised that Ms Maria Osman and Prof Di Twigg AM would conclude their terms on the Board as of 30 September 2023 and the Board expressed their appreciation of the valuable contribution of both during their tenures.

BOARD COMMITTEE UPDATES:

SAFETY AND QUALITY (S&Q) COMMITTEE

The Board noted key items discussed at the Safety & Quality meeting held 11 July 2023:

- Clinical incident trends;
- Establishment of PCH Psychology Department;
- Compliance with NSQHS standards;
- Review of Clinical incident investigations; and
- Policy Management Update.

AUDIT AND RISK (ARC) COMMITTEE

The Board noted key items discussed at PCC meeting held 20 July 2023:

- General Computer Controls 2023 Audit Report ;
- ongoing annual attestation reporting requirements;
- progress update on cyber security matters;
- Annual Review of Gifts, Material Interests and Conflicts of Interests;
- Annual Review of CAHS Public Interest Disclosure; and
- Assurance Map Program Status Report.

FINANCE COMMITTEE

The Board noted key items discussed at the Finance meeting held 5 July 2023:

- CAHS 2022-23 Annual Financial Statements and summary of fiscal performance;
- Development of a strategy to address financial recovery;
- OAG Auditor's Final Audit Exit Brief;
- Financial Recovery strategy; and
- 2023-24 MYR and 2024-25 Budget Submission process.

PRESENTATIONS

IDEA Program update

Presented by Dr Raewyn Mutch – Consultant Paediatrician and Dr Prani Shrivastava – Specialist Anaesthetist.

CAHS Clinicians shared their observations following a recent visit to the Toronto Sick Kids (TSK) to experience the equity, diversity, and inclusion (EDI) initiatives in paediatric health service.

The Board discussed associated challenges including the significance of engagement and commitment to fostering respect and equity as essential elements of the organisation's culture.

