



Dr Rosanna Capolingua AM
Board Chair, CAHS

LISTENING TO OUR CONSUMERS

The Board understands the importance of listening to our consumers to ensure that the strategic decisions we make are in the best interests of every child, young person and family in our care.

The Board is provided monthly with consumer stories, complaints, compliments, and meeting minutes. Invitations to Board meetings are extended on a rotational basis to the Chairs of the Youth, Consumer and Aboriginal Advisory Councils.

This month the Board discussed:

- Consumer engagement in redesigning VEEG services;
- Surgery cancellations and its impact on child and families;
- Redesign of the Manage My Care app;
- Waiting times for mental health services and model of care for inpatient services.

This month the Board attended the Youth Advisory Council meeting.

The Board endorsed the CAHS Consumer Engagement Strategy and were provided a progress report on the 2022-27 Multicultural Action Plan.

CAHS Board Communique

This communique provides information regarding the discussions and outcomes from the CAHS Board meeting held on Thursday, 3 August 2023.

KEY ITEMS OF DISCUSSION

- Development of the **CAHS Operational Plan** in line with Board endorsed strategic priorities;
- Finalisation of the **CAHS 2022-23 Annual Report**;
- Review of the **PCH surgical services to maximise** theatre utilisation and manage surgical waitlists;
- CAHS performance against the [Health Service Performance Report](#) including PCH demand and capacity;
- Discussion of the [Women and Babies Hospital Project](#) including ongoing consultation and future planning;
- Implementation of **Nurse to Patient ratios** in the PCH ED and its integration with the **ED Supernumerary Resuscitation teams**;
- Ongoing **reform for mental health inpatient services** including finalisation of model of care, Ward 5A infrastructure work, workforce engagement and completion of the Working with Families framework;
- Updates regarding the progress of the [WA Children's Hospice project](#)
- Implementation of a **Digital Medical Record** in PCH;
- Development of the draft **Research Operations Action Plan and Annual Report**;
- **Junior and Senior Medical Workforce** including review of workforce establishment, and strategies to address leave management, overtime, rostering and staff wellbeing;
- The **Functional Neurological Disorder** model of care with development of a business case for second quarter 2023-24; and
- Endorsement of the [CAHS Statement of Intent](#).

As part of the August 2023 meeting, the Board attended the [PCHF Northern Green Space](#) media launch attended by Ms Amber Jade Sanderson, MLA, Minister for Health and Mental Health, Mr Ian Campbell, PCHF Board Chair and Mr Simon Trott, Rio Tinto.

BOARD ENDORSEMENTS AUGUST 2023

- [CAHS Consumer Engagement Strategy 2023-26](#)
- [CAHS Multicultural Action Plan 2022-27 – progress update](#)
- CAHS 2023-25 Section 40 Annual Estimates
- CAHS 2022-23 Annual Financial Statements
- 2022-23 CAHS Efficiency Indicators

BOARD STAKEHOLDER ENGAGEMENT

The Board is committed to engaging with all our stakeholders and partners to ensure that we have the expertise and capacity to provide world standard care and services.

This month the Board Chair met with:

- Minister for Health
- Director General of Health
- Cancer Council and Healthway
- HADSCO
- Ministerial Taskforce into Ambulance Ramping

Key points of discussion:

- Ensuring CAHS consultation regarding the Women and Babies Hospital Relocation Project is heard;
- The successful implementation of nurse to patient ratios in PCH ED;
- Future planning for inpatient mental health services;
- CAHS budget and funding arrangements; and
- Vaping in our youth, health promotion and education for staff
- Promotion of immunisation within the community
- 2022 CAHS Complaints Report Card
- CAHS engagement in the Emergency Access Reform project

CAHS Board Members attended:

- CAHS Community Hub Project Control Group
- Launch of the Aboriginal Champions Program
- Youth Advisory Council Meeting
- [CAHS Statement of Intent](#)
- [Updated Terms of Reference - Audit and Risk Committee](#)

BOARD COMMITTEE UPDATES:

SAFETY AND QUALITY (S&Q) COMMITTEE

The Board noted key items discussed at the Safety & Quality meeting held 11 July 2023:

- Clinical incident trends;
- Model of care for Wards 5A and 4A;
- CAHS readiness for Short Notice Accreditation Assessment;
- reform of the clinical incident investigation process including consumer engagement and consideration of unconscious bias and cultural components in policy and incident management.

PEOPLE, CAPABILITY AND CULTURE (PCC) COMMITTEE

The Board noted key items discussed at PCC meeting held 20 July 2023:

- CAHS Nursing Workforce update;
- ethics approval of Aboriginal Patient Experience Assessment Tool;
- priority areas for CAHS 2023 Your Voice in Health Survey results; and
- development of a performance management system for all workforce areas.

FINANCE COMMITTEE

The Board noted key items discussed at the Finance meeting held 5 July 2023:

- CAHS 2022-23 Annual Financial Statements and summary of fiscal performance
- development of a strategy to address financial recovery;
- Office of the Auditor General Management Representation letter;
- development of mid year and budget funding submissions;
- implementation of the Digital Medical Record project and key risks.

PRESENTATIONS

REFUGEE HEALTH SERVICE (RHS)

Presented by: Dr Sarah Cherian, Dr Donald Payne

The presentation outlined CAHS RHS initiatives such as multilingual and culturally appropriate healthcare guides, workforce issues, budget and meeting the needs of refugee families. The Board acknowledged the local and international recognition of the RHS and recommended funding for a Consultant Paediatrician.

PCH FOOD SERVICES

Presented by: Mr Steven Morris, Mr Wesley Stanley, Ms Ebony Sutton and Ms Tanya Collins

The presentation outlined PCH Food Services and opportunities for improvement including redesign of menus and food offerings, specifically a Christmas menu. Options for after-hours food service and a transition to an on demand food service model are also being considered.

