



PCH ED – Neurodiversity Care Plan Caregiver Information Sheet

Dear Caregiver

Perth Children's Hospital Emergency Department (ED) has a Neurodiversity Care Program available for families to access whilst in the ED.

The Neurodiversity Care Plan (NCP) is a questionnaire for caregivers to complete. It provides information for staff regarding communication, preferred sensory tools and other approaches to help us care for your child.

Any neurodivergent (e.g. autism, ADHD) child may have an NCP created. A child does not need a formal diagnosis; if you or our staff think that your child is at risk of becoming dysregulated whilst in the Emergency Department, we also invite you to complete an NCP.

The NCP can be completed on your phone via this QR code:



Once you have completed the NCP form, it will be uploaded to our hospital system. **Please wait a couple of minutes and then let the waiting room nurse or your cubicle nurse know, and they will print off the form for use during today's visit.** Please speak to a nurse or doctor if you have any questions or concerns whilst completing the NCP.

The main nurse and doctor caring for your child will endeavour to read the plan before coming to see your child. Other staff may be involved in your child's care, and they will read the plan if time allows. The NCP is designed to provide information on how to optimally care for your child. Our team will aim to follow it wherever possible and appropriate, however there may be times where this isn't possible.

Please fill in your child's details on the two attached wallet cards to identify that your child has an NCP and take these with you. When you come to the Emergency Department in future, please show this card to the triage staff so that your child's NCP can be printed off and used during the visit.

You will receive an email with a feedback questionnaire and a copy of your child's NCP. We ask you to kindly complete the feedback questions for us. Please save a copy of your child's NCP to your device for future reference.

Your child's NCP will be uploaded to the PCH Digital Medical Record, however currently its use is limited to Perth Children's Emergency Department. Currently, the NCP won't routinely be used on the wards, if your child is admitted, nor if you return for an outpatient appointment.

PCH ED has sensory tools available for use during your child's ED visit today, in conjunction with their NCP, as required.

There are also a range of Social Stories which may be relevant to your child's medical encounter. We have laminated copies available for use whilst in ED, however you can also access them via this QR code:

