



Where can I find...

- » How to access  free WiFi: pch.health.wa.gov.au/pchwifi
- » Accessible toilets:
 - » Clinic A toilets, Ground level
 - » Clinic C toilets, Ground level
 - » By Emergency Department, Ground level
 - » Medical Imaging toilets, Ground level
 - » Family Resource Centre, Ground level by northern entrance
- » Adolescent change areas:
 - » Family Resource Centre, Ground level
 - » Allied Health suite, Level 4 (via the Yellow lifts)
- » Baby changing and breastfeeding rooms:
 - » Clinic F, level 1
 - » Family Resource Centre, Ground level
- » Water fountains:
 - » Ground level: By Clinic A and C, ED triage waiting area
 - » Level 1: Food Hall, Day Treatment Unit
 - » Level 2: Pink lift lobby
 - » Level 4: Fun on Four reception, Pink lift lobby and Clinic L near the hydrotherapy pool
- » Information on parking at QEII: pch.health.wa.gov.au/gettingtopch
- » ATM: near the Emergency Department
- » Child and Family Engagement Service (compliments and complaints): Family Resource Centre, Ground level
- » A map: The electronic Wayfinding kiosks are located near the three entrances on Ground level with interactive maps and suggested routes to your destination. Printed maps are also available at the Information desk.
- » Taxi phones: Call for a taxi on the phones near the entrance to the Emergency Department.

Have a question?

Head to the  Information desk on the Ground level by the main entrance to ask one of our staff or volunteers.

Stitches' Shuttle



If you've parked in Car Park 1 at QEII MC and would like a lift, you can travel in quick comfort by hopping aboard one of our two transport shuttles.

Call 0436 595 295 to request a lift with equipment (including a wheelchair) or belongings from Car Park 1 to PCH Main Entrance or Emergency Department and back again between 8am and 4pm, 7 days a week.

Please note: Stitches Shuttle is a service staffed by PCH volunteers and is dependent on volunteer availability.

Tell us what you think

We're always looking to improve the care we provide and would like to hear from you about your experience.

You can get in touch via:

- » Our website
 - » pch.health.wa.gov.au/feedback
- » Our Child and Family Engagement Service
 - » 6456 0032, CAHSfeedback@health.wa.gov.au
- » Patient Opinion
 - » A website that offers patients and families an opportunity to feedback about their healthcare experiences. Share your story at patientopinion.org.au



Government of **Western Australia**
Child and Adolescent Health Service

Child and Adolescent Health Service
15 Hospital Avenue, Nedlands, WA, 6009
Telephone: (08) 6456 2222
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This document can be made available in alternative formats on request for people with disability.



Things you can do



While you're at PCH, here are some things you can do, places you can explore and fun you can have.



Visit

Fun on Four – Level 4

Fun on Four is PCH's main entertainment hub. Run by Perth Children's Hospital Foundation, kids of all ages can play video games, create arts and crafts, have their face painted, watch the latest movie releases in the cinema, read a book in the Book Bunker and play outside in the outdoor play area. Special guests and entertainers are often scheduled to visit the space.

Kids under 14 years must have an adult with them when they visit.

Open 9am – 5pm, every day

Starlight Express Room – Level 4

The Starlight Express Room has video games, arts and crafts, singing and dancing, face painting and movies, as well as an opportunity to meet the famous Captain Starlight. After 4pm, it becomes the Livewire room, parent-free space for young people aged 12-19 years.

Starlight Express Room: **Open 9am – 3.30pm, every day**

Livewire: **4pm – 8pm, every day**



Family Resource Centre – Ground level (near the northern entrance)

Drop by the Family Resource Centre run by Ronald McDonald House Charities Western Australia for some free services including TV, internet, a mobile phone charging station and facilities such as a parent room and adolescent change table, PEG feeding facilities, kitchen (with a microwave) and dining room and even a free tea or coffee.

You can also visit Kalparrin who provide information, resources, peer support and family events for parents raising children with disability, developmental delay, genetic, chronic medical or health conditions.

Kulunga Moort Mia – Ground level (near the northern entrance)

Kulunga Moort Mia is a culturally sensitive space for Aboriginal families run by Ronald McDonald House Charities Western Australia, where you can rest, relax, and make refreshments.

Multi-faith Centre – Level 5

The Multi-faith Centre provides a calm and welcoming space for time-out, prayer, meditation, quiet reflection and counselling for everyone. It is open 24 hours a day and includes a chapel for personal prayer and religious services, a Salat room with separate male and female prayer areas, wudu (washing) facilities and a courtyard.

Relax and play

Northern Greenspace – outside the PCH northern entrance

The gardens of the northern green space feature native trees and plants, as well as areas to sit and relax. It's located between the hospital's northern entrance and the QEII Medical Centre multi-deck carpark.

Family outdoor space – Level 4

The wheelchair accessible family outdoor space features interactive play equipment including climbing walls, gardens, shaded areas and seating.

Eat and shop

Little Lion Café – Ground level, inside the main entrance

A wide range of snacks, food and coffee.

Open: 6.30am – 5.30pm, seven days a week

Perth Children's Hospital Foundation Gift Shop

As well as gifts and cards, you can buy grab and go items such as newspapers, magazines and confectionery.

Open: 8am – 6pm, Monday – Friday, 10am – 2pm weekends.

Food Hall – Level 1

Three unique outlets with a wide variety of fresh food and drinks.

Open 6.30am – 7pm weekdays, 6.30am – 5.30pm weekends.

Order online and collect in store at foodhallpch.com.au

Green Panda

Asian cuisine including sushi, rice paper rolls, noodles and Japanese dishes.

Threepenny

Classic burgers, fries and shakes.

Margaret and Moore

Café open all day with their own roasted coffee, fresh salads, soups, handmade sandwiches, cakes and all day brunch.

Supernatural, Level 5

Healthy on-the-go options including freshly squeezed juice, smoothies, sandwiches, coffee, salads, snacks and sweets. Order online and collect in store supernatural.mobi2go.com

Vending machines, Ground level

Drinks and snacks are available in vending machines located near the Emergency Department.

