



Child and Adolescent Health Service

STRATEGIC PLAN 2018-2023





Our Values

Compassion

We always act with courtesy and care, so you're treated with real kindness.

Kindly caring for you.

Collaboration

We care about our colleagues and partners; by cooperating, we improve.

Nice work everyone.

Respect

Your dignity is recognised and your self-worth is supported and valued.

Feelings matter too!

Equity

By treating people in a fair and just manner, everyone receives the same rights and opportunities.

A fair go!

Accountability

Always acting with integrity, we take full responsibility for our actions.

You can count on us.

Excellence

By striving to improve, we constantly get better and deliver better care.

Provdly doing our best!



Our Objectives

We've identified five key strategic objectives to realise our vision and achieve 'healthy kids, healthy communities'.

- Care for children, young people and families
- Value and respect our people
- 3 Provide high-value healthcare
- Promote teaching, training and research
- Collaborate with our key support partners



Corre for children, young people and formilies

We will provide this care in a safe, dignified and culturally secure manner.

Our priorities to achieve this:

- Support children with their family to be a partner in their care plan.
- Ensure the needs of kids and families remain our central concern.
- Make every family's journey simpler with local, connected, and easily-accessible health services.
- Help keep kids healthy with prevention and early intervention.

STRATEGIC OBJECTIVE 1



while caring for kids, we look after each other too - that's why it's a great place to work.

Our priorities to achieve this:

- Being kind, considerate and thoughtful, always show respect.
- Empower every individual to be their very best.
- Inspire leadership by supporting people to learn and grow.
- Proudly share our culturally secure and inclusive workplace.

STRATEGIC OBJECTIVE 2





Provide high value healthcare

STRATEGIC OBJECTIVE 3

we deliver healthcare for children and young people that is highly valued.

Our priorities to achieve this:

- Deliver quality care for kids.
- Provide excellence in safety, quality, innovation and improvement.
- Embrace sustainable practices and be responsible for the use of resources.
- Provide health services that are valued by the community.



We value and commit to education and research, which supports outstanding care.

Our priorities to achieve this:

- Embrace a culture of learning across the organisation.
- Develop priority research areas to improve outcomes.
- Create life-long learning for all staff.
- Promote and celebrate innovation, teaching and research excellence.
- Develop a research culture that attracts the world's best.

STRATEGIC OBJECTIVE 4







We partner to ensure seamless health care for kids and their families.

Our priorities to achieve this:

- Collaborate with relevant government agencies.
- Streamline access to the support services provided by our partners.
- Create a seamless journey for the patient through the health system.
- Work with primary care partners to provide community-based health care.

